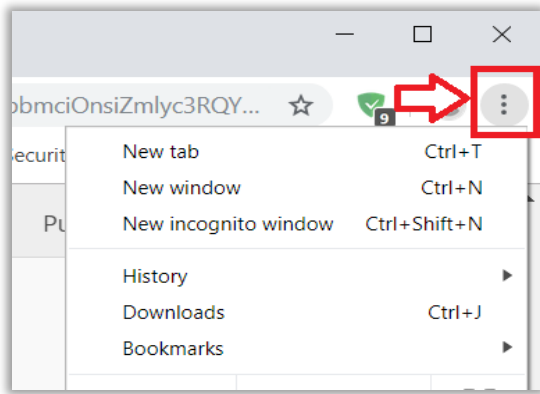


## IT QUICK TIPS

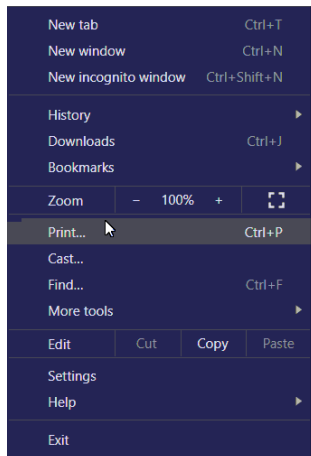
### How to Fix Receipt Printer Settings

On newer versions of Google Chrome, when switching printers, sometimes the paper size settings get changed. Read on to see how to fix your receipt printer if it starts printing strangely.



I. Start by launching **Google Chrome**. Once it's loaded look in the **top right corner** for the **menu button** (three vertical dots).

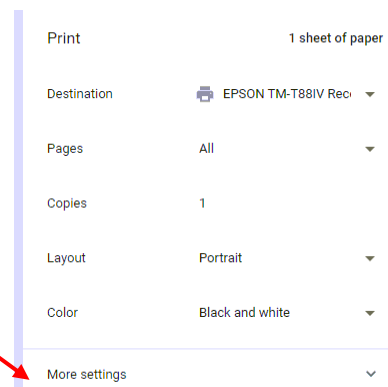
***Note: you are already in google Chrome if you're working in LEAP.***



II. In the menu bar that comes up, look for the option, **"Print"** and **click it**.

***Note: you can also reach the print menu with the classic "Ctrl + P" shortcut.***


III. In the print menu, look for the option that says **"paper size"** normally, you will have to hit the button that says **"More Settings"** near the bottom to see this option.



## IT QUICK TIPS

### How to Fix Receipt Printer Settings

Print 1 sheet of paper

Destination  EPSON TM-T88IV Rec ▾

Pages All ▾

Copies 1

Layout Portrait ▾

Color Black and white ▾

More settings ^


Paper size LT 8.5 x 11 in ▾

Pages per sheet 1 ▾

IV. Now if you have the **receipt printer** selected and you see paper size is set to something other than **“Roll Paper”** you will need to change it to **“Roll Paper”** in the **drop-down** next to **“paper size”**.

V. Now the **“paper size”** for the **receipt printer** should be set to **“Roll Paper”** which will allow you to print properly.

Print 1 sheet of paper

Destination  EPSON TM-T88IV Rec ▾

Pages All ▾

Copies 1

Layout Portrait ▾

Color Black and white ▾

More settings ^

Paper size Roll Paper 80 x 297 mm ▾

Pages per sheet 1 ▾

Please note, due to this bug in Google Chrome, you may need to change the paper size each time you change to a different printer and then switch back to the receipt printer.